

# Miriam Sullivan

Date

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## SUMMARY

I am a hard-working Front-End Developer with a passion for the open source community. I have experience with a variety of technologies including: HTML, CSS, JavaScript, React, LESS, SASS, Git and Bootstrap. I am a fast learning individual and am always trying to learn new technologies to advance my developer skills.

## EDUCATION

### Lambda School

2019

Full Stack Web Development

## EXPERIENCE

### Customer Service Agent | Dell

2016 - 2017

- Assisted customers with enrolling in an insurance plan and assisted with any questions they may have had.
- Troubleshooted any billing-related issues.
- Helped achieve a 10% increase in new customers signing up for insurance compared to previous years.

### Customer Service Agent | Evine

2018-2019

- Troubleshooted customers issues
- Supported them with any concerns they had.
- Logged calls in Salesforce.
- Accessed SharePoint as a resource when I had questions about company policies.

### Student | Lambda School

2019

- Worked with several UX designers and Back End engineers

- Worked on the Front End.
- I assisted with designing React web applications
- Designed UI based on frameworks
- Led the teams on debugging issues and general problem solving.
- Created applications that are on continuous deployment with GitHub

## **PROGRAMMING LANGUAGES AND PRE-PROCESSORS AND OTHER SKILLS:**

CSS, HTML, JavaScript, LESS, SASS, Git, UI, JSON, Debugging, OOP, API's, Web Services

## **FRAMEWORKS AND LIBRARIES**

React, Bootstrap, ReactStrap, Material-UI, Styled-Components

## **CURRENTLY LEARNING**

Ruby, Ruby on Rails, Node.js, Java, MongoDB, PHP, GraphQL and Express